# Virginie Louvois

Bloemenlaan 36B, 1950 Kraainem, Belgium

T: +32 477 577 056 E: virginie.louvois@nerval.be Nationality: Belgian & French in.http://www.linkedin.com/in/virginielouvois

# Objective

Independent expert in HR Information systems. Looking for a forward thinking HR to orchestrate the design of your strategy and conduct its implementation. Unique profile combining Project Management, Business understanding and Organization Development.

#### **Experience**

Independent Management Consultant: Expert HR Transformation

2000 - today

**VANDEMOORTELE** – since 2016

**Project Manager, SuccessFactors** implementation: Acting as internal Project Manager, adding Business Process Re-engineering and Change Management value

## **AGC Glass Europe** – 3 months

Sept – Nov. 2015: Project Manager, Talent Management

Request for proposal for a SaaS application

Detailed comparison between major Cloud solutions for Talent management

#### GlaxoSmithKline Vaccines - 2 years

July 2014 – May 2015: **Project Lead, Workday** implementation

Key achievements: Architect of the end-to-end processes integrating Workday and SAP HCM. Transition from Global People Solutions (PeopleSoft) to Workday Process Lead for GSK Belgium (**Joiners, Leavers, Relocation**)

November 2013 – June 2014: **Strategic Workforce Planning** (7 years plan for 4700 Blue Collars, White Collars and Exempts, Operations and Quality departments)

Key achievements: Modeled and designed process for a WFP based on production forecast. Coordinated the policies definition with HR stakeholders.

March 2013 – October 2013: **HR Manager** (400 blue collars, white collars and exempts employed in Belgian Operations, Vaccines Bulk)

# NMBS - SNCB (National Railways in Belgium) - 5 years

Project Management and Change Consulting for the HR Direction

Key achievements: Project Manager HR Organization and Processes, Interface between SAP HCM and processes teams, Vendor Management, Requests for Proposals, Transition to Steady State, Stakeholders management, Change Management, Strategic Consultant in the context of the Group reorganization discussions at the Ministry Cabinet

# STIB-MIVB (Public Transport of Brussels) - 6 months

Project manager for the Talent Acquisition Process redesign and SAP HR implementation

NGA HR – Outsourced Service delivery to customers in UK, Switzerland, Germany, Spain, Italy, The Netherlands, France and Belgium - 3,5 years

2004 – 2006: **Group Client Delivery Manager**, HR Operations Europe (Customers: **General Motors**, JohnsonDiversey, ELIA, Base, Carsid, AMIS)

2003: Strategic consultant and Product Manager (customers: Belfius, Belgacom, Airbus, UCL, KUL, SSC)

Key achievements: Design and implementation of a Service Delivery Model (including International Standard Operating Procedures), Set-up of a Service Centre (6 languages). Delivery of Payroll and **HR admin** to 15.000 blue and white collars.

#### **PROXIMUS** - 3 years

Project leader of various integrated HR IS projects

Key achievements: **RFP**, Selection and project management of a **SaaS** Resources Management System (**Peoplefluent**). Who is Who, career planning, Appraisal. **RFP** for a customer service workforce scheduling tool

MASTERCARD - Waterloo

**Project Manager, Human Resources systems** (Personnel administration and Personnel Development)

Key achievements: Project Management, **Requests for Proposals**, Vendor Management, Change Management, Team Management, **Business Process Reengineering** 

# **Groupe DEWAAY** (Group of Financial Companies)

1996 - 1997

1997 - 1999

Talent Acquisition Manager

#### Groupe ALUSUISSE - LONZA

1992 - 1996

1994 -1996: Management trainee in a production factory in **The Netherlands** 1992 – 1994: Human Resources Assistant in Headquarter in **Paris** 

Key achievements: Job Evaluation (CRG), Compensation and Succession Planning, Time administration white and blue collars, Project Management ISO9002, Ergonomics

### UNIVERSITE LIBRE DE BRUXELLES- Solvay Business School

1990 - 1991

Set-up and management of first Students exchange and Master in Business Administration

Hüppe Form GmbH, Oldenburg, **Germany**: Trainee (3 months)

1989

## Education

Solvay Business School, Université Libre de Bruxelles Master in Business Engineering (Ingénieur de Gestion) 1984 - 1989

Université Libre de Bruxelles 1989 – 1990 Post-graduate degree in Personnel Management (Licence Spéciale en Gestion du Personnel)

1 031-graduate degree in 1 030 met Management (Electrice Speciale en Oction au 1 0130 met)

Université de Paris I, Sorbonne

1992 - 1993

Post graduate degree in Ergonomics (DESUP en Ergonomie et Ecologie Humaine)

#### **Qualifications**

Project Management, Management Centre Europe, Belgium	1998
Psycho-social Welfare at Work, Université Catholique de Louvain	2007
MBTI Practitioner Certificate, OPP, Belgium	2010
Six Sigma <b>Green Belt</b> Certificate, Benchmark Six Sigma, New Delhi, India	2012
Lean Management Certificate, Chennai, India	2012
Industrial Relations (Relations sociales), EPM, Belgium	2012
Strategic Workforce Planning, Human Capital Institute, London	2014
Prosci ADKAR <b>Change Management</b> , USG Professionals, Belgium	2015

# **Expertise**

HR Transformation, HR Analytics, Workforce Planning, HRIS, Change Management, HR Processes and Organization, Business Process Outsourcing, Project Management, HR Shared Service Center, Requests for Proposals, Vendor Management

Computer

ERP's: SAP HCM, ORACLE HRMS

Knowledge

SaaS: Workday, SuccessFactors, Peoplefluent (e-Recruitment)

Various softwares:,MS Project, Org Plus, Visio, Business Objects, Minitab

Languages

French: mother tongue

English: fluent Dutch: fluent German: basic